



## **Cancellation Rights**

You have the right to cancel your membership within 14 days of purchase completion without giving any reason. The withdrawal period will expire after 14 days from the day of your enrolment.

To exercise the right of withdrawal, you must inform us:

Dial A Ride (Denbighshire) Ltd, W6/W7 Morfa Clwyd Business Centre, 84 Marsh Road, Rhyl, LL18 2AF Telephone number: 01745 344222 E-Mail: [info@dialaridedenbighshire.org](mailto:info@dialaridedenbighshire.org)

of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or e-mail). You may use the below model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

## **Effects of cancellation**

If you cancel this contract, we will reimburse to you all payments received from you. We will make the reimbursement without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as result of the reimbursement.

**If you used our service during the cancellation period; you will not be refunded. If you have made a booking which you cancel; you may incur an administration charge of £5.**

### **Model Cancellation Form**

Complete and return this form only if you wish to cancel the contract.

To: Dial A Ride (Denbighshire) Ltd, W6/W7 Morfa Clwyd Business Centre, 84 Marsh Road, Rhyl, LL18 2AF

E-Mail: [info@dialaridedenbighshire.org](mailto:info@dialaridedenbighshire.org)

I hereby give notice that I cancel my contract for the provision of Dial A Ride membership and services:

Full Name:

Address:

Member Number:

Signature (only if this form is notified on paper):

Date:



## **Hawliau canslo**

Mae gennych yr hawl i ganslo'ch aelodaeth o fewn 14 diwrnod i brynu heb roi unrhyw reswm. Mae'r amser tynnu'n ôl yn dod i ben 14 diwrnod ar ôl i chi gofrestru.

I dynnu'n ôl, rhaid i chi roi gwybod i ni o'ch penderfyniad i ganslo'ch cytundeb mewn datganiad clir (llythyr neu e-bost). Gallwch hefyd ddefnyddio'r ffurflen isod a'i ddanfon i'r cyfeiriad isod:

Dial a Ride (Denbighshire) Ltd, W6/W7 Morfa Clwyd Business Centre, 84 Marsh Road Rhyl. LL18 2AF Rhif ffon: 01745 344222. E-bost:[info@dialaridedenbighshire.org](mailto:info@dialaridedenbighshire.org)

Anfonwch eich dymuniad i ganslo eich aelodaeth cyn diwedd y cyfnod o 14 diwrnod a bydd hyn yn cael ei dderbyn.

## **Canlyniad i'r canslo.**

Os byddwch yn canslo'r cytundeb hwn, byddwn yn ad-dalu'ch tâl aelodaeth.

Telir hyn yn brydlon ac nid mwy na 14 diwrnod ar ôl i ni dderbyn eich dymuniad i ganslo'r cytundeb.

Os ydych yn talu trwy siec, bydd hwn yn cael ei ganslo a'i ddychwelyd atoch. Ni fydd tâl am hyn.

**Os fyddwch wedi defnyddio ein gwasanaeth yn ystod y cyfnod canslo, ni fyddwch yn derbyn ad-daliad. Os ydych yn archebu taith a'i ganslo, byddwn yn codi tâl o £5 i dalu ein costau gweinyddol.**

## **Canslo'r cytundeb:**

I: Dial A Ride (Denbighshire) Ltd, W6/W7 Morfa Clwyd Business Centre, 84 Marsh Road, Rhyl. LL18 2AF

E-bost: [info@dialaridedenbighshire.org](mailto:info@dialaridedenbighshire.org)

Rwyf yn dymuno canslo fy aelodaeth o Deial i Deithio (Sir Ddinbych) Cyf

Enw:

Cyfeiriad:

Rhif aelodaeth:

Llofnod:

Dyddiad: